

Quick How-To: Check for App or System Crashes

Estimated Time: 8–10 minutes

Who is this for?

This guide is for anyone who has apps that keep closing or freezing and wants to see what caused the crash.

Cultural Connection

When something breaks, we don't just move on—we ask why. Learning how to check for crashes helps us fix and prevent future issues.

◇ Step-by-Step Instructions

Step 1: Notice the App Behavior

- Did the app freeze, close on its own, or give an error message?
- Remember what you were doing when it happened.

Step 2: Open App or Device Settings

- On phones, go to Settings > Apps.
- Tap the app name to view storage, battery, and crash info.

Step 3: Use a System Log (Advanced)

- On Windows, open Event Viewer (type it in the search bar).
- On Android, developers use apps like 'Logcat' to see crashes.

Step 4: Update or Reinstall the App

- Outdated apps can crash. Go to the app store, check for updates, or uninstall and reinstall the app.

You Did It!

You've learned how to check for crashes—and how to take the first steps to fix them.

Alaska Native Reflection

When we learn why something went wrong, we carry that lesson forward. Digital crashes are no different—they show us what needs care.