

# Quick How-To: Reconnect to Wi-Fi After Losing Signal

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## Who is this for?

This guide is for anyone whose device has lost Wi-Fi connection and needs to get back online for messaging, browsing, or working.

## Step-by-Step Instructions

### Step 1: Check Your Wi-Fi Icon

- On your device screen, look for the Wi-Fi symbol.
- If it has an X or shows 'Not connected,' you're offline.

### Step 2: Turn Wi-Fi Off and On

- Go to Settings > Wi-Fi.
- Switch it off, wait a few seconds, then turn it back on.

### Step 3: Choose Your Network Again

- Tap your home or known Wi-Fi network name.
- Enter the password again if it asks.

### Step 4: Confirm You're Connected

- The Wi-Fi icon should reappear.
- Try opening a website or app to make sure it's working.

## You Did It!

You've reconnected to Wi-Fi and are back online and ready to continue browsing, streaming, and messaging.